

# TSAC Update

## TSAC Announces a New Service!

The grant and scholarship division can now RECEIVE funds through an automated clearing house (ACH)!

You can now return funds to TSAC via ACH for refunds for the TSAA, TELS and other

scholarship programs. We hope that this will expedite the refund process for your institution. For more information please contact Eric Creighton at (615) 253-7484 or Eric.Creighton@state.tn.us

## TSAC's Training Workshop a Success

TSAC hosted a very successful training workshop on July 27 here in Nashville. We had 46 participants at the workshop. The experience level of the participants ranged from less than one week on the job to more than twenty years in financial aid. Topics included 2008-09 overview of the FAFSA, student eligibility, verification, lottery, e\*GRandS, state grants and other state scholarships. Workshop notebooks were provided for each participant.

A repeat of this workshop is scheduled for Sept. 28, 2007. Additional details to follow in the September issue of the TSAC Update.

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# Communication Services is Growing

**T** SAC's communication services staff just got a little bigger! Four new outreach specialists and one call center counselor have been added to the ever-evolving division. Carol Bayer joined us after serving with the University of Tennessee, Martin. Carol will be covering the mid-west Tennessee region and will work out of the newly formed Bethel College regional office. Felicia Orr, taking the reins for west Tennessee, will operate out of the University of Memphis office. Felicia comes to us from Crichton College. Annie Trout joins us from Austin Peay State University and will be leading the efforts in our newly created mid-east region. Just last week we received commitment from Tennessee Technological University to house the regional office for that area. And today is James Snider's first day with us serving as the middle Tennessee outreach specialist. James comes to us from Cumberland University. All of the new outreach specialists will be joining, Jane Anne

Fowler, our east Tennessee representative at East Tennessee State University in what we hope will be a concentrated effort to more successfully inform students and parents of their postsecondary opportunities. We would like to thank East Tennessee State University, University of Memphis, Bethel College and Tennessee Technological University for their generosity and cooperative spirit that will make these partnerships a huge success!

We would also like to welcome Ashley Tyler to the division. Ashley is a MTSU graduate having majored in Business Administration with minors in Economics & Finance. Ashley is well versed in financial aid, having worked in the financial aid office at MTSU.

We are pleased to have Carol, Felicia, Annie, James and Ashley on board. We hope you agree that each of their unique skills and infectious enthusiasm will assist us in better serving you and the communities we all serve.



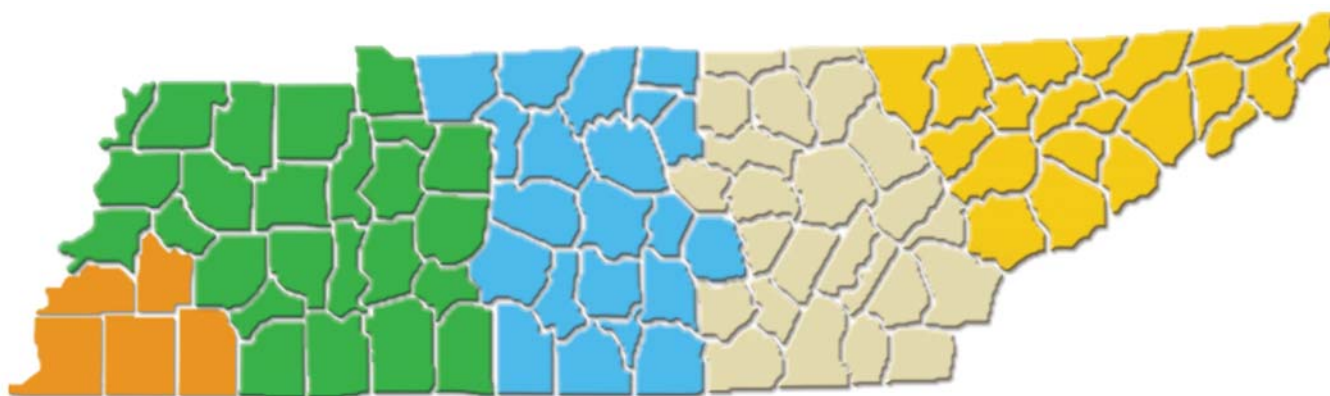
Felicia Orr  
West Outreach Specialist  
Felicia.Orr@state.tn.us

Carol Bayer  
Mid-West Outreach Specialist  
Carol.Bayer@state.tn.us

James Snider  
Middle TN Outreach Specialist  
James.Snider@state.tn.us

Annie Trout  
Mid-East Outreach Specialist  
Annie.Trout@state.tn.us

Jane Anne Fowler  
East Outreach Specialist  
Jane.Anne.Fowler@state.tn.us



For more information about available financial aid in Tennessee, please call (800) 342-1663



## College Goal Sunday

**M**ark your calendars, College Goal Sunday will be Feb. 10, 2008. If you're interested in hosting a College Goal Sunday program at your institution, please contact Darolyn at Darolyn.porter@state.tn.us, or Naomi at Naomi.derryberry@state.tn.us by Aug. 15. We're excited about entering this third year of the Tennessee College Goal Sunday initiative and look forward to working with you over the coming months.

## Upcoming Events & Conferences

- ▶ 09/28/07  
TSAC Financial Aid Training  
Nashville, TN
- ▶ 09/27/07  
TSAC Board of Directors Meeting  
Nashville, TN
- ▶ 10/21/07 - 10/23/07  
TASFAA Fall Conference  
Franklin, TN
- ▶ 02/17/08 - 02/20/08  
SASFAA Conference  
Arlington, VA

## Meet East Tennessee's Financial Aid Source

TSAC is focused on providing financial aid expertise to all Tennesseans. To that end, the agency has been in the process of establishing four regional offices across the state to help parents and students navigate the complex world of financial aid. In east Tennessee, the regional office has been headed up by Outreach Specialist Jane Anne Fowler since August 2006. East Tennessee State University in Johnson City was kind enough to donate office space for Jane Anne.

Jane Anne is originally from Newport, Tenn., but grew up in Jonesborough, which is the oldest town in the state and the



storytelling capital of the world. She has one younger brother named Nathan, who she says is her best friend. Her parents have been married for 35 years and are still very happy together. She loves holidays because that's when she can see her whole family.

In terms of hobbies, she has been collecting the Collector's Edition Barbie dolls since she was 10 years old. She says she has about 50 that are in their original boxes. In her spare time, she likes to hang out with friends and family and spend time in Atlanta.

### Comments from Jane Anne:

*I enjoy my role within TSAC because of the impact I can see on students' and parents' faces when they learn they can earn money for college to help make their dreams come true. I have met so many wonderful people during this past year who really believe in the power of an education and they keep me inspired to continue to do the work of TSAC.*